

2019 – 20

S.No	Grievance	Measures Taken
Student Welfare Committee meeting held on 30.11.2020		
1.	More time is needed for online exams. After completion of the exam sufficient time may be given to scan the answer sheet and send	Information given to COE to provide more time for exams
2.	The option to remove faculty and student from the class when the class is going on Microsoft Teams should be disabled.	Instructed the faculty members to use the option properly available in the Microsoft teams to present the class by themselves only.
Student Welfare Committee meeting held on 28.08.2020		
3.	As many students face connectivity problem in the online classes, the classes may be recorded and made available online.	Faculty members are asked to record the lecture class in Microsoft Teams platform for further references.
4.	It is very difficult to understand the problem oriented subjects if the derivations are not derived and problems are not solved step by step in the class. So some methods could be followed to solve the problems step by step by the faculty during the online class.	For Problem Oriented Papers: Faculty members are asked to adopt suitable teaching method for problematic paper. Preferably: The faculty members may write derivations or problems in paper step by step. The paper may be directly video graphed and streamed through Microsoft Teams. The papers may be photographed and pasted in PPT and it can be presented. Derivations or problems may be converted into pdf and shown step by step.
5.	All the materials including the presentation may be made available in some online platform.	All faculty members are instructed to upload the presentation and lecture materials through any of the following methods: Google drive link, Google Class room, Microsoft teams file, Whats App, Email etc.
6.	Class link can be shared for all the classes. The rights given for students to remove other students must be disabled	All faculty members are instructed to send Microsoft Teams link to the students through social media platform, at least 15 minutes before the commencement of the class. All faculty members are asked to make themselves as the only presenter (Only me) in the Manage Permission Options

7.	Test may be conducted as Multiple Choice questions through Microsoft Forms. In Tests each student may be given different question paper to avoid copying and discussion.	It will be discussed with HoDs and finalised. HoDs are asked to implement this suggestion wherever it is possible.
8.	Problem oriented papers may be conducted in First hour.	HoDs and time table coordinators are informed to have time table accordingly, as far as possible.
9.	Classes may be completed within the scheduled time. Training classes may be conducted for Aptitude and Competitive examinations.	Faculty members are instructed to complete the class within the scheduled time. Training and Placement cell is informed to conduct such classes for the final year students.
Student Welfare Committee meeting held on 17.10.2019		
10.	Suggestion box is not available in Agriculture block	Suggestion box kept in the Agriculture block
11.	More consultancy project should be carried out.	In order to do consultancy project, SIT hackathon conducted.
12.	Department of EEE IV class room roof is damaged.	Estate office carried out proper work.
13.	Dustbins are not available in Agriculture block	Housekeeping supervisors provide dust bin in agriculture block
14.	Students are asked to provide GATE coaching	GATE coaching program organized by Career guidance cell
Grievance Redressal Committee meeting held on 28.08.2019		
15.	Switch board problems in room numbers 201 to 210, 213 to 220	Switch board problems are rectified.
16.	Fans in the second-floor rooms are not working properly	All the fans are running now correctly.
17.	Press type water tap in the second-floor bathroom is not fitted properly which leads to water leaking	New tap is fitted and rectified
18.	Water heater is not available in the first floor.	Water heater is now fitted after service.

19.	The exhaust fans in the first floor and second floor bathrooms are not working	Order placed for purchasing new exhaust fans.
20.	Fridge in stores is not working properly.	Order placed for purchasing new fridge
21.	Not sufficient number of items available in stores.	Store in charge maintained adequate number of items.
22.	Return time for hostel students after their holidays may be extended from 7.30 p.m to 8.30 p.m	The return time is extended for hostel students till 8.30 p.m
23.	TV viewing time shall be fixed	TV viewing time for Daily, Saturday night and Sunday is fixed.
24.	Mosquito/Insects killing spray may be done in hostel rooms.	Spray has been done in the hostel campus.
Grievance Redressal Committee meeting held on 11.07.2019		
25.	Dustbin available in the mess to dispose waste is not cleaned properly	Housekeeping workers cleaned the waste regularly.
26.	Need sport item like volley ball, shuttle cock etc.	Sports items purchased.
Student Welfare Committee meeting held on 11.07.2019		
27.	Computers of higher configuration is needed	Computers of higher configuration purchased.
28.	Total station must be used.	HOD/Civil use total station.
29.	Information related to Placement may be available in students portal	Placement information is available in the student portal
30.	Additional buses may be provided.	TNSTC cut service has been provided.
31.	MATLAB may be offered.	MATLAB syllabus considered in the next revision
32.	8085 processor may be removed from EEE syllabus	The EEE syllabus is updated.

33.	Environmetal pollution & control may added in the CIVIL curriculam	Environmetal pollution & control syllabus considered by Board of Studies.
34.	Multiple withdrawals may be permitted.	Multiple withdrawals are considered in the Academic council
35.	JAVA concepts taught in the course is insufficient	JAVA concepts syllabus is considered for the next revision
36.	Curriculumshoule be alignment with the GATE syllabus	HODs frame curriculum with GATE syllabus
37.	Awareness may be given to all students about internatioal university MoU	HODs gave awareness about International university MoU.
38.	Lab instruments related to GIS and GPS are needed in CIVIL	HOD/Civil purchased GPS based instrument and open-source GIS software may be used.
Grievance Redressal Committee meeting held on 10.07.2019		
39.	Dustbins are not available in certain blocks	Housekeeping workers are kept the dustbin each floor in each block
40.	Wash room lockers are not proper in ECE block	Locks are repaired/replaced.
41.	Need Napkin vending machine.	Napkin vending machine placed in every block



Signature

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